

Subject: READ: Update to Crisp Tool

Date: Tuesday, November 21, 2017 at 9:47:09 AM Pacific Standard Time

From: Ross, Katie

To: #DI GX GSR

CC: #DI GE Management and Team Leads, Demers, Mark, Mack, Naomi

Hi all,

There has been an update to the Crisp tool. When removing a Blog comment, please use the “**Customer Remove**” option instead of “Force Remove”. This allows us and Crisp to continue to assess the current approval procedure their team is using.

Let me know if you have questions.

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